Welcome









Quarterly Contractor Meeting

Oct 28, 2021 Covering Results for Q3 2021



Quarterly Contractor Meeting









Safety Message

Program Results for Q3 2021

Success Stories

Program Updates and Reminders

Marketing Updates

Special Guest MCEC and MCGB

Clean Energy Advantage Residential Lending Pilot Program



Your Program Sponsors

Amey Bayes

BGE



Karen Parham

PHI













Home Performance with ENERGY STAR®

Your Program Team



Program Manager
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Account Manager
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Account Manager Chris Rappold

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Safety is #1 Priority Mask Reminder

All in-field HPwES contractor staff are required to wear a mask that meets one of the following safety ratings during any field services performed where they may encounter direct contact with customers or other company staff



ASTM 2100 certified Surgical-grade disposable



KN95



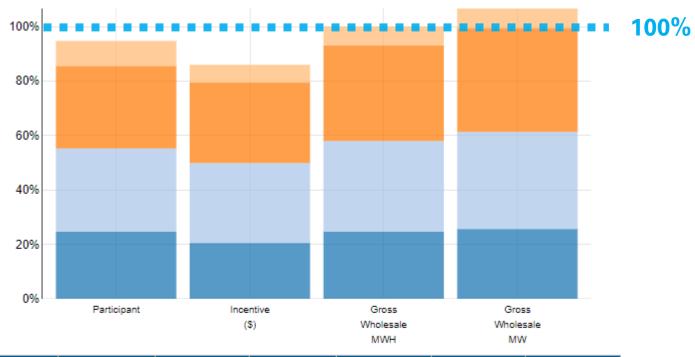
NIOSH N95



Home Performance with ENERGY STAR Program Results for Q3 2021







100% to goal

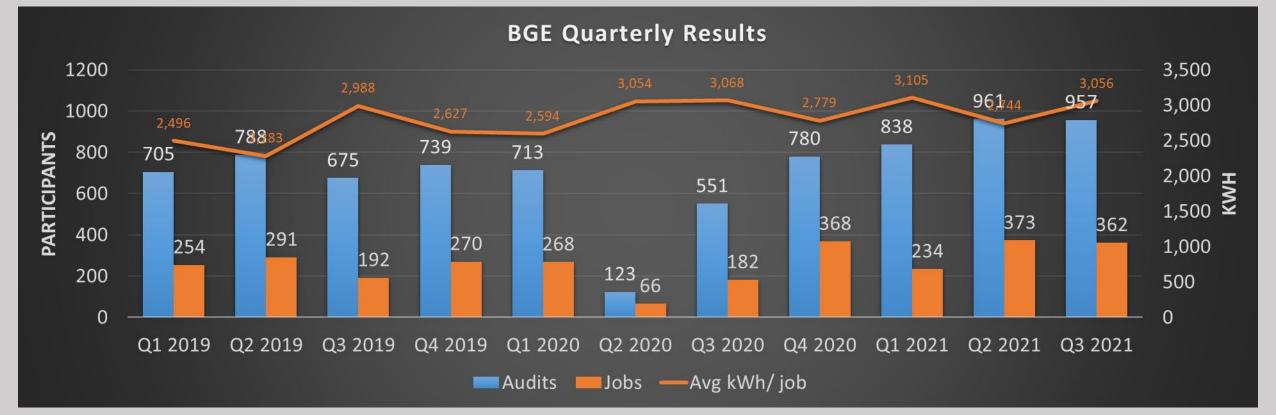
3,074 audits completed 1,051 jobs completed

Report Date Range: 1/1/2021 to 10/17/2021

	Participant	Incentive (\$)	Measure	Gross Wholesale MWH	Gross Wholesale MW	Gross Wholesale Therm
Goal	4,349.00	5,421,626.00	0.00	3,921.00	0.94	0.00
Results to Date	4,124.00	4,665,799.60	26,952.00	3,927.95	1.00	80,256.36
Percent to Goal	94.83	86.06	0.00		106.75	0.00

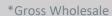






BGE	S	MA	R.	ΤE	NE	R	ξY
		SC R					724

Quarter	Audits	Jobs	Avg kWh/ audit	Avg kWh/ job	Total kWh Saved*
Q1 2019	705	254	272	2,496	825,399
Q2 2019	788	291	254	2,283	864,379
Q3 2019	675	192	277	2,988	761,016
Q4 2019	739	270	260	2,627	901,161
Q1 2020	713	268	258	2,594	695,306
Q2 2020	123	66	227	3,054	229,563
Q3 2020	551	182	359	3,068	755,930
Q4 2020	780	368	288	2,779	1,247,235
Q1 2021	838	234	290	3,105	969,379
Q2 2021	961	373	295	2,744	1,306,799
Q3 2021	957	362	282	3,056	1,376,460



















TOP 5 COMPLETE HOME SOLUTIONS, LLC

DEVERE HOME PERFORMANCE

ECOMIZE USA, LLC

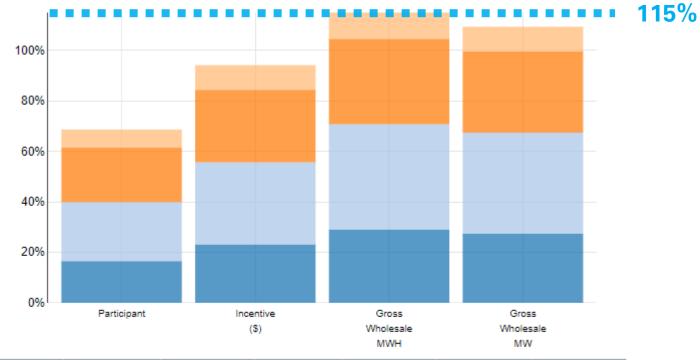
HOME ENERGY HERO

YORK HOME PERFORMANCE LLC

528 homes improved







115% to goal

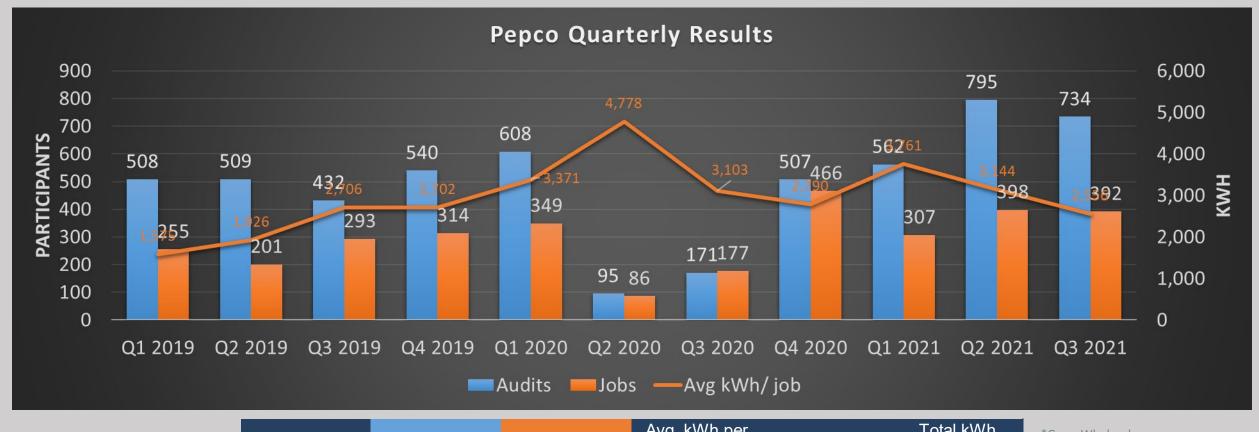
2,334 audits completed 1,233 jobs completed

Report Date Range: 1/1/2021 to 10/17/2021

	Participant	Incentive (\$)	Measure	Gross Wholesale MWH	Gross Wholesale MW	Gross Wholesale Therm
Goal	3,400.00	4,904,399.00	0.00	3,418.00	1.11	0.00
Results to Date	2,334.00	4,618,493.51	20,145.00	3,931.95	1.21	73,380.23
Percent to Goal	68.65	94.17	0.00	<u>-</u>	109.37	0.00









Quarter	Audits	Jobs	audit	Avg kWh/ job	Saved*
Q1 2019	508	255	215	1,575	511,436
Q2 2019	509	201	252	1,926	515,761
Q3 2019	432	293	223	2,706	889,352
Q4 2019	540	314	265	2,702	991,321
Q1 2020	608	349	297	3,371	1,176,442
Q2 2020	95	86	318	4,778	441,060
Q3 2020	171	177	282	3,103	597,573
Q4 2020	507	466	339	2,790	1,472,013
Q1 2021	562	307	259	3,761	993,098
Q2 2021	795	398	220	3,144	1,426,344
Q3 2021	734	392	210	2,556	1,156,363

*Gross Wholesale







ELITE IN SOLAR AND BUILDING PERFORMANCE.









TOP 5

ATLAS HOME ENERGY SOLUTIONS LLC

EDGE ENERGY

ENERGY EFFICIENCY EXPERTS

FUTURE GREEN SERVICES

LUMECO ENERGY

760 homes improved





73% Participant Incentive Gross Gross Wholesale Wholesale MWH MW

Q1 21
Q2 21
Q3 21
Q4 21

73% to goal

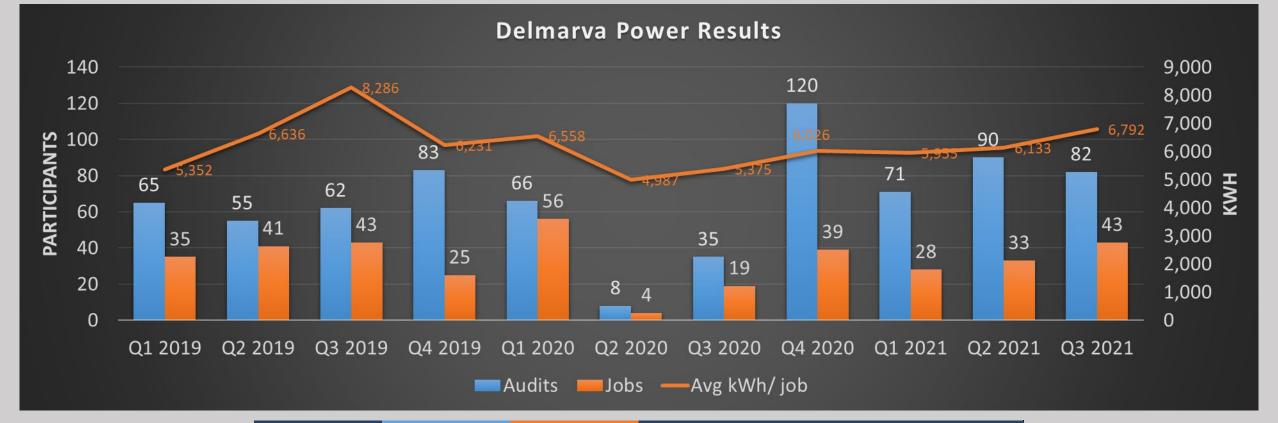
271 audits completed114 jobs completed

Report Date Range: 1/1/2021 to 10/17/2021

	Participant	Incentive (\$)	Measure	Gross Wholesale MWH	Gross Wholesale MW	Gross Wholesale Therm
Goal	460.00	977,351.00	0.00	1,069.00	0.42	0.00
Results to Date	271.00	647,931.66	2,119.00	778.04	0.32	777.13
Percent to Goal	58.91	66.29	0.00		74.54	0.00









Quarter	Audits	Jobs	Avg kWh per audit	Avg kWh/ job	Total kWh Saved*
Q1 2019	65	35	202	5,352	200,452
Q2 2019	55	41	155	6,636	280,657
Q3 2019	62	43	133	8,286	364,589
Q4 2019	83	25	222	6,231	174,234
Q1 2020	66	56	220	6,558	367,270
Q2 2020	8	4	154	4,987	21,180
Q3 2020	35	19	244	5,375	110,640
Q4 2020	120	39	183	6,026	256,967
Q1 2021	71	28	178	5,955	179,411
Q2 2021	90	33	228	6,133	222,869
Q3 2021	82	43	219	6,792	310,002









ENERGYWISE LLC



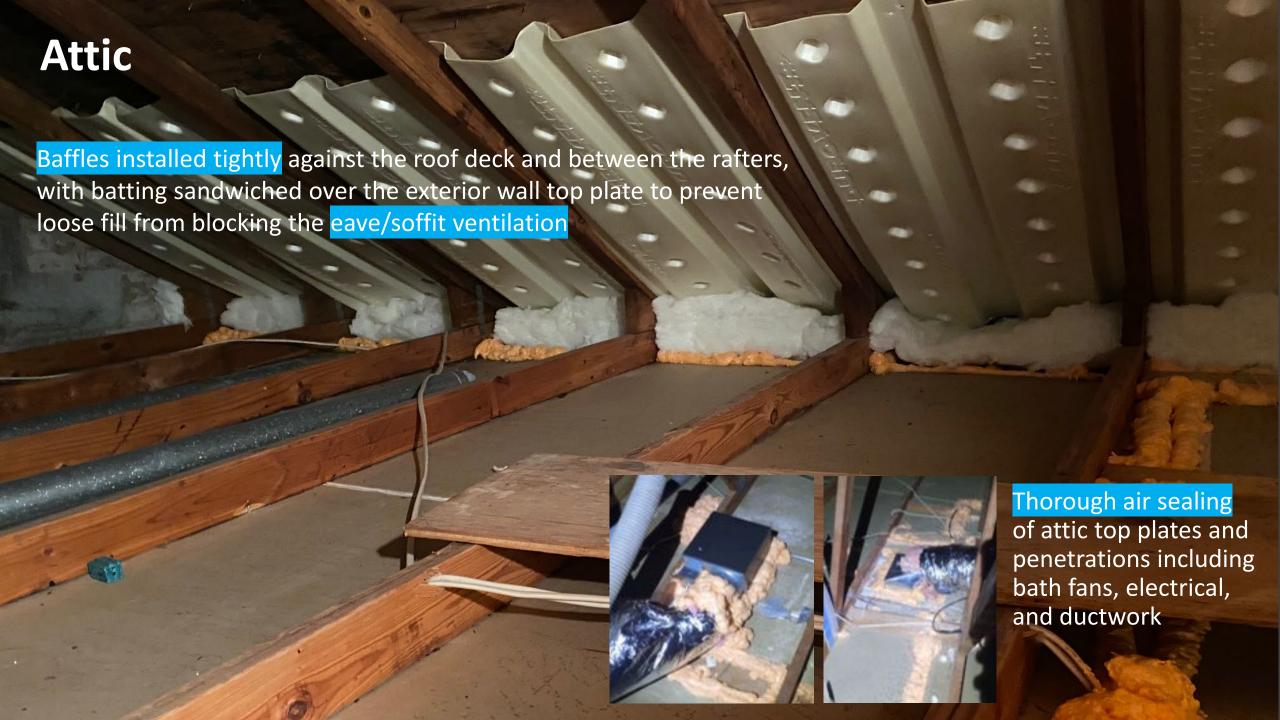




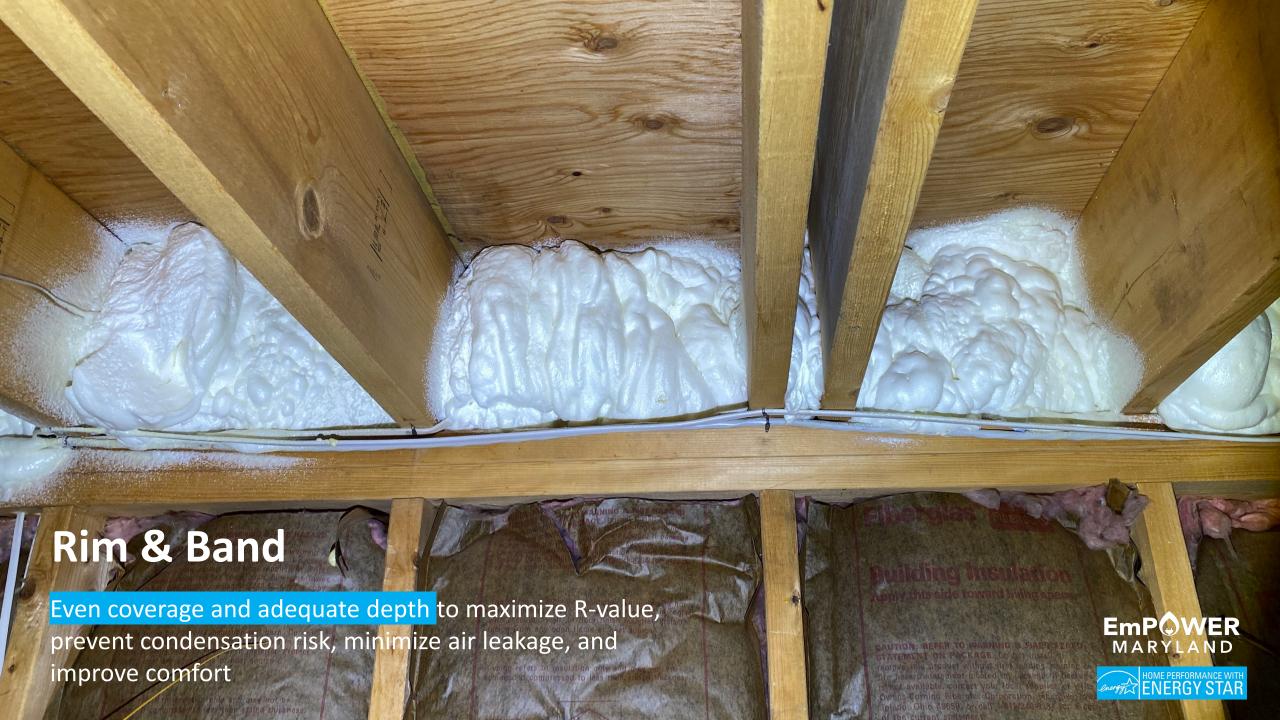
TOP 5 EFFICIENT HOME, LLC ENERGY SERVICES GROUP ENERGYWISE LLC FLC ENERGY TOTAL HOME PERFORMANCE, LLC 114 homes improved

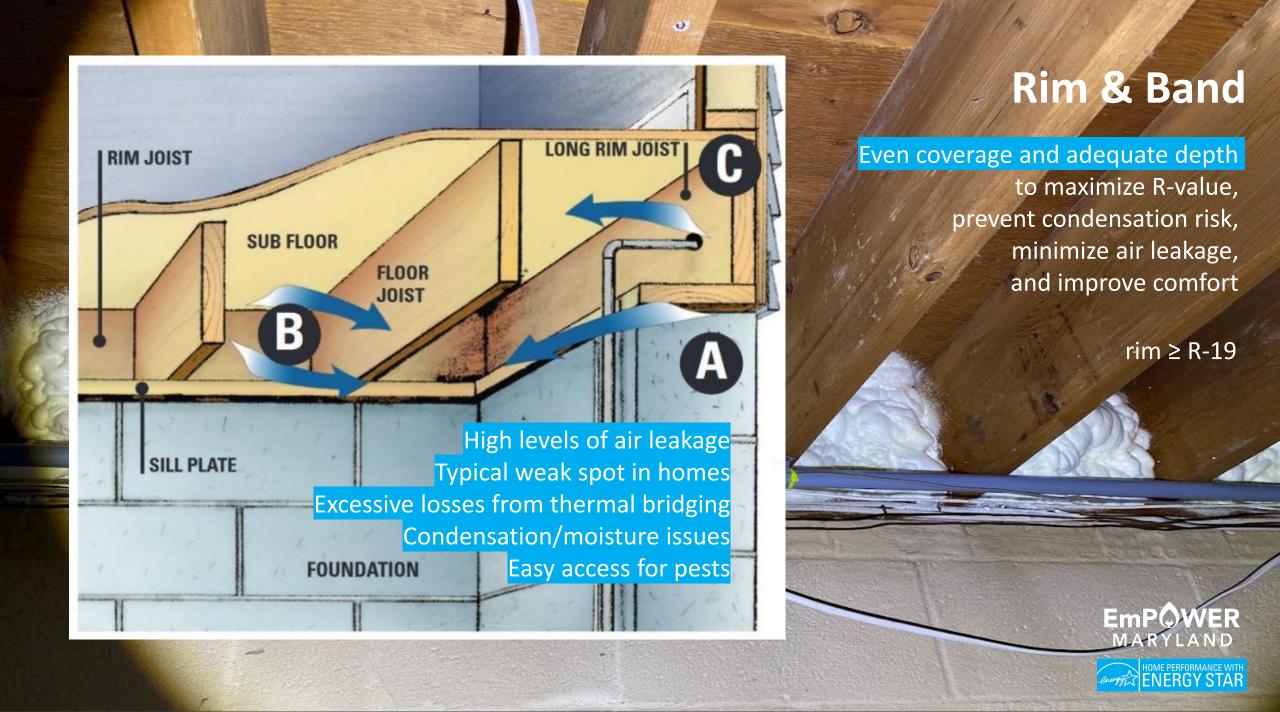




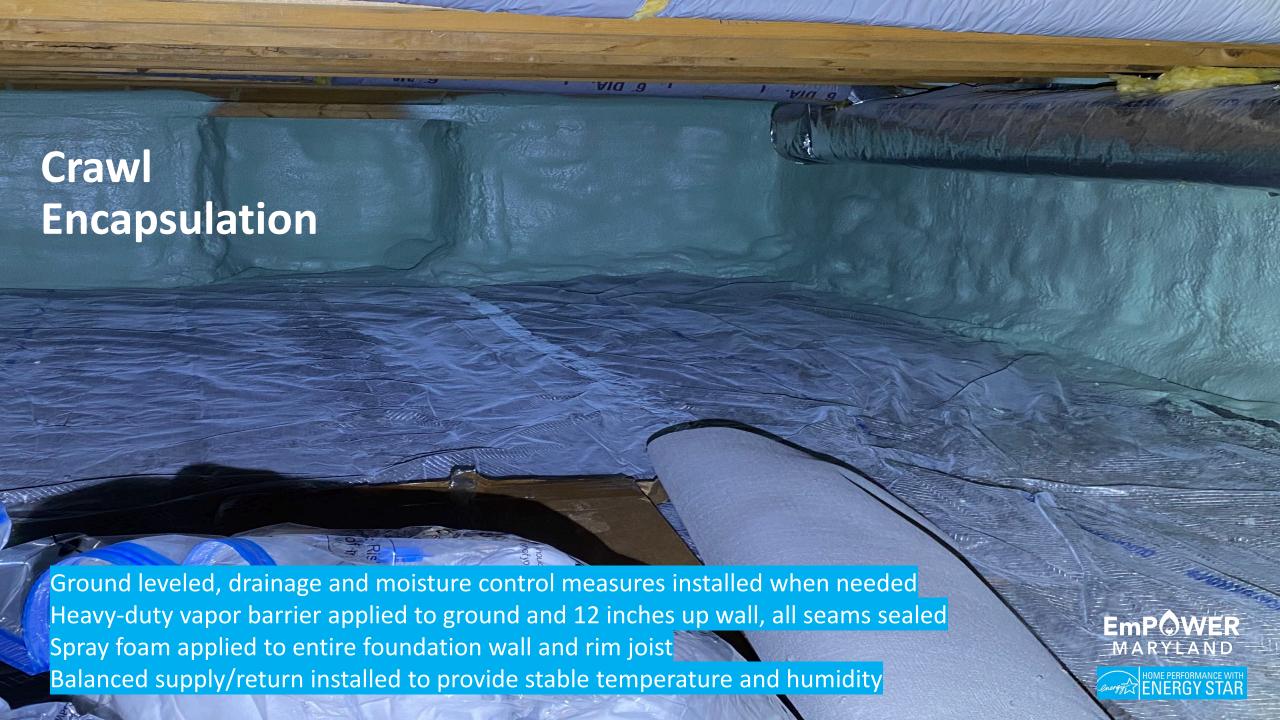


















Lower attic kneewall

Gable wall/ kneewall separating attic from living space.





Bathroom exhaust duct vented to exterior and insulated to prevent condensation.



Bath Fan Vent

Furnace flue spaced with sheet metal dam for fire safety.



Combustion Flue











An Exelon Company

Home Performance with ENERGY STAR General Program Updates & Reminders





What EOY rebate processing for 2021

When **By COB Nov. 30, 2021**

Why End of year accounting and budget

management

How Submit completed Audit and Job

applications by Nov 30th to maintain

normal payment schedule.

Projects submitted after Nov. 30,

2021 may be subject to a short delay in

payment until rebate processing resumes

in January

Utility BGE, DPL & Pepco







\$3 → \$5 per MMBtu of gas savings

When July 1 - Sept. 30 extended to Nov. 30, 2021

Why Part of ongoing coordination between

Pepco and Washington Gas through

EmPOWER Md

How Pepco customers must have a rebate

reservation submitted by Nov 30, 2021 to

lock-in rebates at the higher level

Where Incentive Rates are shown in Beacon and

listed on the PLOM Report

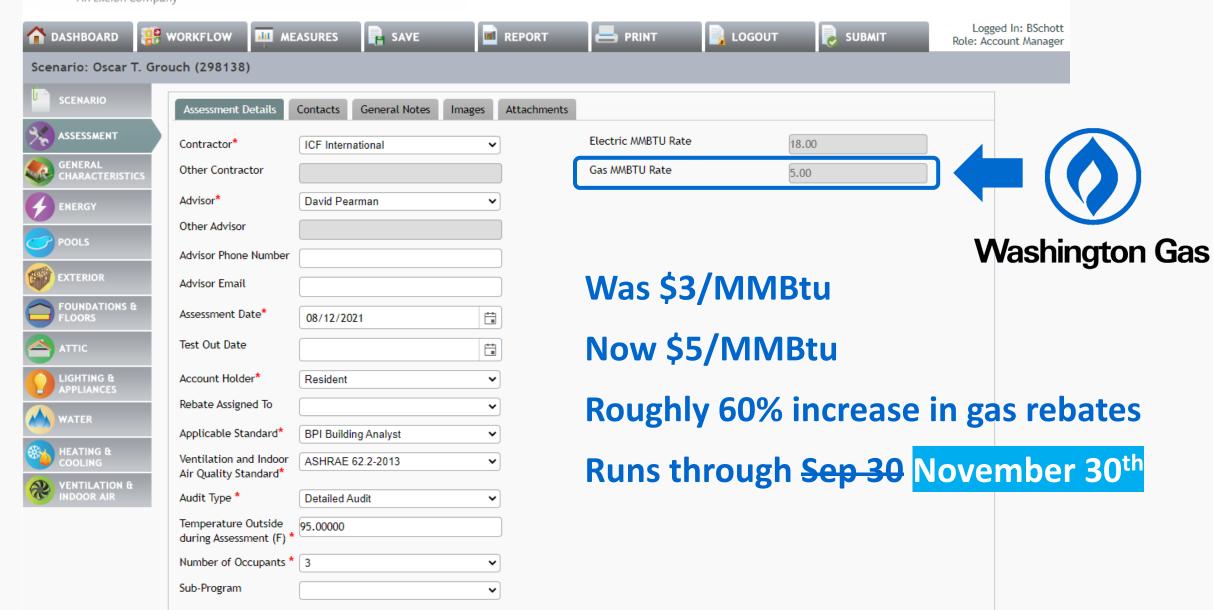


Washington Gas













Pepco's Home Energy Savings Program 7125 Thomas Edison Drive Suite 100 Columbia, MD 21046



Certificate of Completion Enclosed

Congrats on increasing your home's energy efficiency!



Pepco's Home Energy Savings Program 7125 Thomas Edison Drive Suite 100 Columbia, MD 21046



[DATE]

[Customer Name] [Address] [City], MD [ZIP Code]

Hello [Customer name],

Congratulations on taking steps to increase your home's energy efficiency. The home improvements you've made have earned you a Gold tier Certificate of Completion. Additionally, you'll enjoy reduced energy costs and increased comfort for as long as you own your home.

And, if you ever decide to sell your home, the enclosed certificate will let potential buyers know that you've gone the extra mile to make your home more energy efficient by investing in improvements through **Pepco's Home Performance with ENERGY STAR® Program**.

Your home's energy-saving upgrades include:

- <Measure 1>
- <Measure 2>
- <Measure 3>

Provide the enclosed certificate to your real estate agent to reference in your home's listing and include along with the documentation provided to the new owner.

Until then, we hope you enjoy the enhanced comfort and savings that come with living in a more energy-efficient home.

For more ways to save energy and money, please visit pepco.com/SaveEnergy or call 1.866.353.5798.

Sincerely,

Dollie Banks Manager, Energy Efficiency Programs Potomac Electric Power Company





This program supports the EmPOWER Maryland Energy Efficiency Act.



Certificate Tiers



Air sealing & insulation + 2 additional energy saving categories

Air sealing & insulation, duct sealing, and water heater Air sealing & insulation, crawl encapsulation with ducts, and HVAC Air sealing & insulation, water heater, and HVAC



Air sealing & insulation + 1 additional energy saving category

Air sealing & insulation, and duct sealing Air sealing & insulation, and water heater Air sealing & insulation, rim insulation, and duct sealing



Basic package: air sealing & insulation, or, stand-alone measure

Air sealing & insulation
Water heater (stand-alone)
Duct sealing (stand-alone)





Your Energy Efficiency Learning Center

60+ CEU Accredited Courses













delmarva power。 An Exclon Company
Sign in to PHI's Energy Efficiency Learning Center
Email Email Password
Sign in
Forgot passw

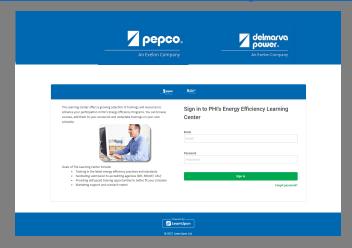
BGE SMART SA * * * *	TENERGY VOI'S
The Learning Center offers a growing selection of trainings and resources to enhance your participation in BGE's Smart Energy Savers Programs. You can browse courses, add them to your course list and undertake trainings on your own schedule. Goals of The Learning Center Include: Training in the latest energy efficiency practices and standards. Facilitating submission to accrediting agencies (BBP, RESNET, CEU) Providing self-paced training opportunities to better fit your schedule Marketing support and outreach mate	Sign in to BGE's Energy Efficiency Learning Center Email Email Password Password Sign in Forget password?
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Your Energy Efficiency Learning Center

phieelc.learnupon.com



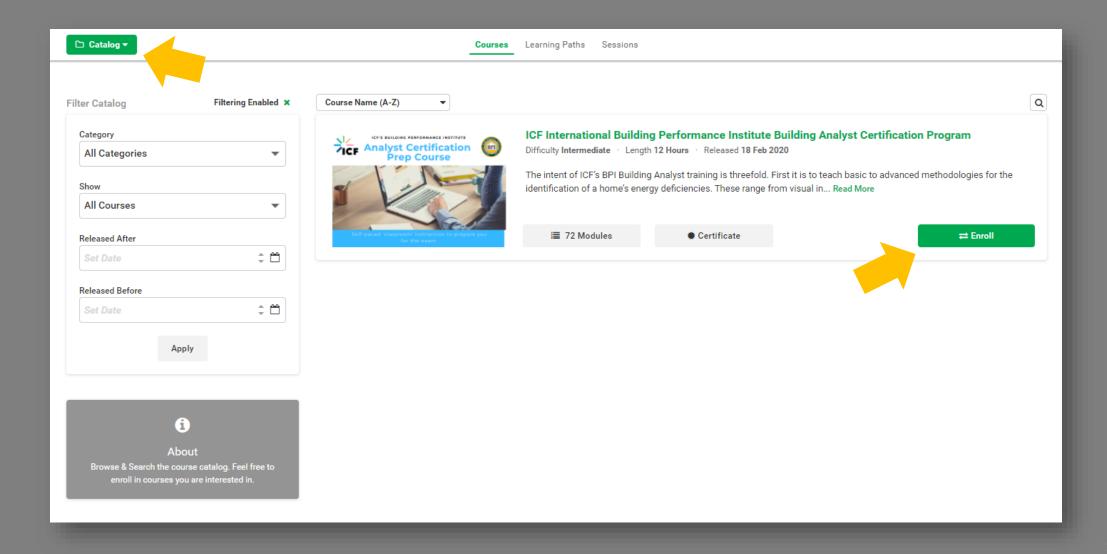
bge.learnupon.com



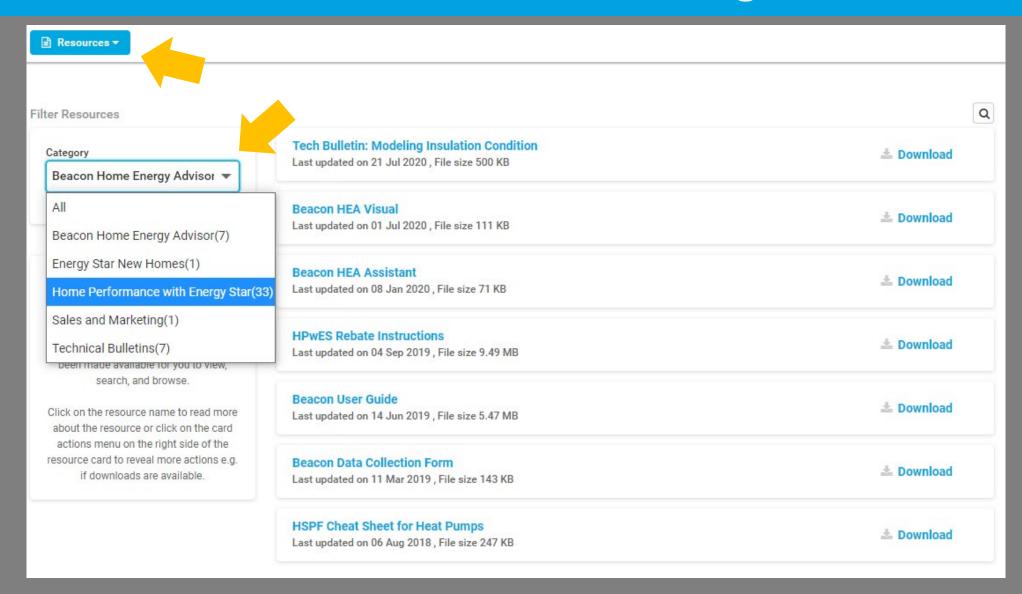
How to access your free account:

Email your HPwES Account Manager with employee name, company name, email address, and requested site access (PHI and/or BGE)

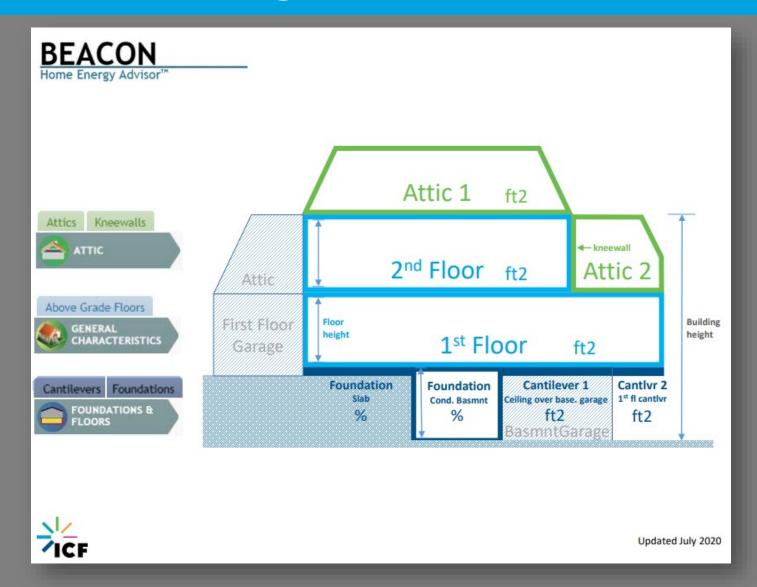
For Participating Contractors: BPI Building Analyst Training and Test Prep!



For Participating Contractors: Tools, Resources, Tech Bulletins, Program Guidance



For Participating Contractors: Beacon Training, Cheat Sheets, and More



Stumped?

Looking for independent, unbiased advice?

Not sure where to go?

Ask An Energy Coach





443-718-4860 PepcoEnergyCoach@icf.com

<u>homeenergysavings.pepco.com/</u> <u>home-performance-with-energy-</u> star-program/ask-energy-coach



443–718-4861
DelmarvaPowerEnergyCoach@icf.com

<u>home-performance-with-energy-</u> star-program/ask-energy-coach



833-261-1246 EnergyCoachBGE@icf.com

<u>home-performance-energy-star/ask-energy-coach</u>





Home Performance with ENERGY STAR Program Marketing



BGE Q4 Marketing Tactics

View Sales & Marketing Resources on BGE Learning Center

MAKE HOME

- Broadcast TV & Cable Oct
- Direct Mail Postcards Oct
- Eloqua Emails Oct, Nov
- Podcast Oct, Nov
- CTV Oct, Nov
- Social-NextDoor Oct, Nov
- High Impact Display Oct, Nov
- Google Discovery Ads Oct, Nov
- Responsive Retargeting Oct, Nov
- Responsive Display Oct, Nov
- Paid Search Oct, Nov
- YouTube Video Oct, Nov
- Native Displays Oct, Nov
- Paid Social Oct, Nov

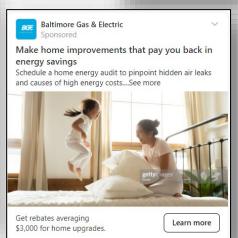


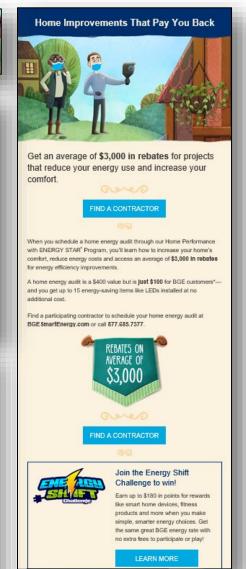










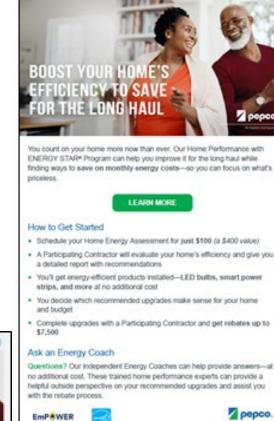


Pepco and Delmarva Power Q4 Marketing Tactics

- Direct Mail Postcard October, November
- Email October, November
- High Impact Display October, November
- Native Display Ad (Pepco only) October, November
- Display (Standard & Responsive) October, November,
 December
- Paid Social (Facebook & Instagram) October, November
- Paid Social (Pinterest) (Pepco only) October, November
- Paid Search October, November, December











2021 Marketing Promotion Underway Now!

SHARABLE CONTENT

ENERGY STAR has created entertaining how-to videos, graphics, and blogs to share with homeowners to generate engagement and interest.

GRAPHICS GALLERY

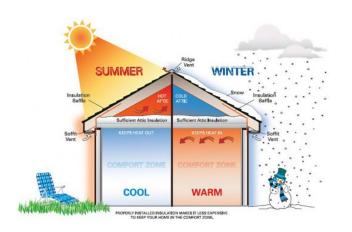
STAKEHOLDER TOOLKIT

VIDEO SERIES

WIDGETS



Recommended Dept. of Energy attic insulation levels for commonly used fiberglass, mineral wool, and cellulose insulation assuming about R-3 per inch.



Templates

Use these customizable templates and sample text to get the word out about this year's promotion to consumers, media, and other stakeholders.

Sample Email and Newsletter Text (WORD)

Press Release Template (WORD)

Media Pitch Template (WORD)

Sample Social Media Posts (WORD)

1-page Consumer How to Participate Guide (PDF)

<u>Co-brandable 1-page Consumer How to Participate</u>

Guide (PDF)

Generating Leads with ENERGY STAR's Rule Your Attic! (PDF)

Seal and Insulate with ENERGY STAR Resources

Seal and Insulate DIY Guide (PDF)

Spanish DIY Guide (PDF)

Seal and Insulate landing page

Seal and Insulate Flyer (PDF)

DOE Air Sealing Guide for Contractors to Share with

Homeowners (PDF)

DIY Attic Insulation Guide (PDF)

Health & Safety Information

Air Sealing Health and Safety

Vermiculite Guidance

Spray-foam Guidance

Indoor Air Quality in Homes

[&]quot;Standard joists are sold as 2'x 8" but usually measure closer to 1.5" x 7.5."





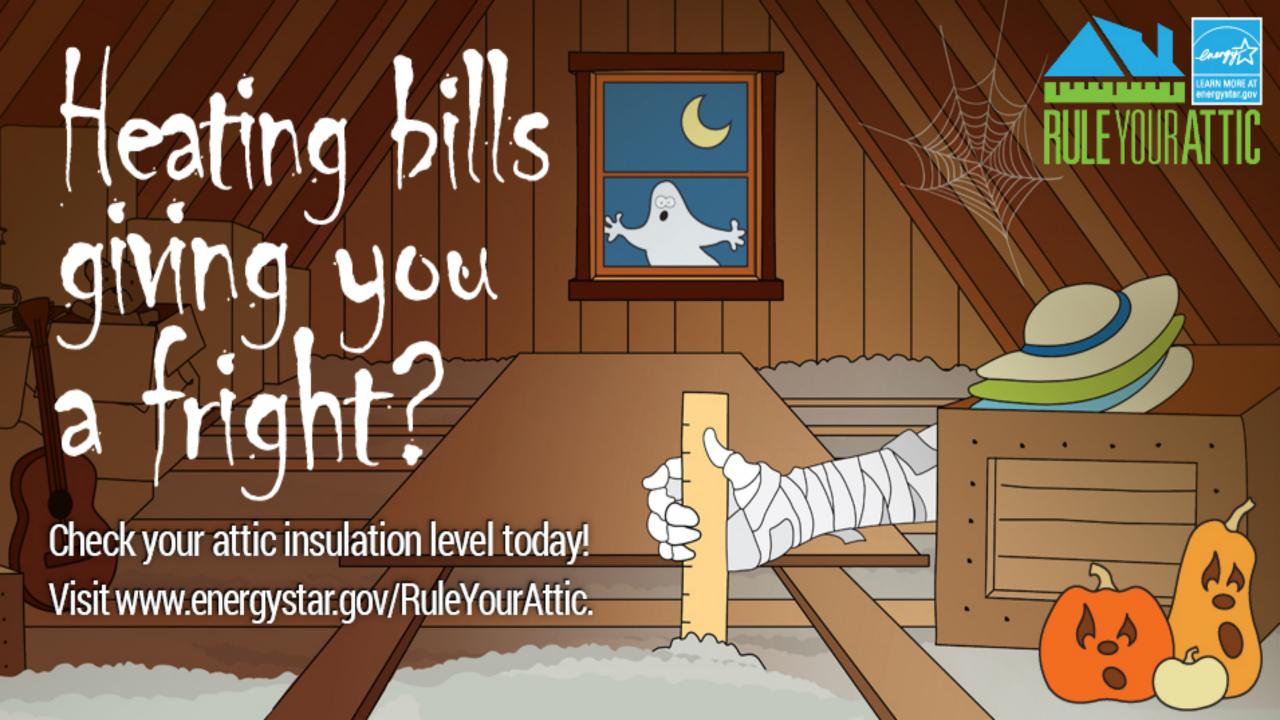
Federal Tax Credits Through 2021





How To Apply

https://www.energystar.gov/about/federal_tax_credits/non_business energy property tax credits





Questions













CEA LOAN PROGRAM

ICF HPwES Quarterly Contractor Meeting

October 28, 2021













\$17,000,000

in Available Funding Below Market Rates

The Clean Energy Advantage (CEA) Loan
Program is a lending initiative sponsored
by the Maryland Public Service Commission
to provide affordable financing for energy efficiency home
improvements to all Maryland residents, regardless of income.

The CEA Loan Program is currently in the pilot stage, with launch expected by January 2022.







ELIGIBLE IMPROVEMENTS

What's covered?

- HVAC Systems
- Water Heating Systems
- LED Lighting
- Energy Star Windows

- Insulation
- Air Sealing
- Weatherproofing
- Duct Insulation
- Duct Sealing

A complete list can be found online at https://bit.ly/CEA-Measures.







LOAN TERMS

Interest rates and durations

	Secured Loans	Unsecured Loans
Rates (3 year term)	2.75% - 4.68%	6.49% - 11.49%
Terms	3, 5, or 10 years	3 or 5 years
Min / Max Amount	\$3,000 / \$25,000	\$1,000 / \$15,000
Prepay Penalty	No	No







LOAN TERMS

Interest Buydown Offer

0% Interest Financing
12 Months
for the first 2,000 Applicants







Regulators











Utilities



















Managers





Your partner for clean energy TM







Lender



Promotes clean energy, environmental stewardship, and cooperative enterprises through financial services.







Program Administrator



Annapolis based, veteran owned, small business specializing in technically enabled incentive program administration.







THE LOAN PROCESS

www.cealoan.org

Application Part 1 - www.cealoan.org
 Simple web interface, guided process to reserve loan funding block

2. Loan Application - www.cleanenergycu.org
Attractive rates and straightforward underwriting

3. Application Part 2 - www.cealoan.org
Upload proof of completed work to HPWeS/HVAC Measure and Standard







THE LOAN PROCESS

www.cealoan.org

Application Part 1 - www.cealoan.org

- Contractor Proposal and Price Estimate
- HPwES Measure Selection
- Customer Utility Bill

Application Part 2 - www.cealoan.org

Provide proof of completed work (invoice, inspection) to HPwES Measure and Standard







COMING SOON

- Dec 9-16: InClime Final Web Portal Testing
- Dec 9-16: Contractor Webinar Training Session
- Jan 3, 2022: CEA Loan Program Opens!







QUESTIONS?

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Program Manager

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www.cealoan.org